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The weakest ink is better than the strongest memory.

2 Work-Based Learning and Students with Disabilities: One Step Toward High-Skill, High-Pay Careers — Sheryl Burgstahler, Ph.D.

9 Math, Computers and the Internet: Better Employment For Persons with Disabilities — Susan Stoddard, Ph.D. Jeannette Nelson

15 International Exchange: A Valuable Step Towards Employability — Mary Ann Carulla Higgins

18 Changing the Term Job Placement To Reflect Choice — Erin C. Martz, C.R.C.

21 The Impact of Labor Market Trends on the Employment of Persons with Disabilities — Edward Yelin, Ph.D.

34 Model Collaborative Career Program Established at NCOD.

DEPARTMENTS

36 New Publications and Films

Cover Photo: Juliette Rizzo has been Director of the Communications and Media Support Services Staff, Office of the Assistant Secretary, Office of Special Education and Rehabilitative Services (OSERS), U.S. Department of Education, since September 1999. (See more on Ms. Rizzo on page 36). (Photography and cover design by Geoffrey Rhodes.)

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